AOC Monthly Status Report

Reporting Period Through: **February 7, 2011**

PROJECT NAME: Vehicle Related Violations Data Exchange

PROJECT MANAGER: Michael Walsh **PROJECT STATUS: Red** R

DESCRIPTION: The Vehicle Related Violations (VRV) service will allow law enforcement agencies to submit electronic parking and other tickets along with attachments via JINDEX. These tickets will then be used to create a case within the JIS system and associate the ticket with the case. If the case already exists, and there is an exact match between the existing case and the ticket received, the system will associate the case and the ticket. During this process, the system will automatically create the necessary docket entries.

SUCCESS CRITERIA:

1. The outstanding Infrastructure Clean-up & System Optimization tasks from previous implementation have been evaluated, prioritized through collaboration between AOC and CodeSmart, and the highest priority tasks are completed.
2. Error handling improvement areas are clearly identified with expected outcomes explained and implemented into AOC environment.
3. End-to-end performance test shows measurable gains for increased capacity and load beyond the current 6.5K threshold for failure on inbound VRV transactions.
4. Error Glossary & Technical Documentation is updated.
5. Customer Portal is updated to provide high-level overview of VRV Data Services and requirements for eligibility.
6. Operational Support Model is outlined with updated SLAs and is available online.
7. VRV meets criteria for transition to AOC support operations and is ready to begin on-boarding pilot courts.

MILESTONES:

Deliverables	Status	Planned End Date	Revised End Date	Actual End Date
Project Execution & Monitoring Phase	Complete	11/01/2010	12/10/2010	12/17/2010
Project Closure (Vendor)	Complete	11/19/2010	12/10/2010	12/29/2010
Project implementation	Green	02/16/2011		
Pilot Program Readiness	Red	09/30/2010	~~4/11/2011~~ Revised 07/01/2011	

THIS REPORTING PERIOD:

Project Closeout

- Vendor deliverables reviewed and signed off. Vendor contract has been successfully closed.
- The Operational Readiness improvements will be moved into production and running with single VRV pilot court (Everett Parking). This will allow AOC to monitor production before the anticipated impact of adding the 6 additional pilot courts.

NEXT REPORTING PERIOD:

- Coordination with Records Management System (RMS) Project to track tasks and dependencies related to support of the VRV on-boarding process.
- We are also working on updating the content on the VRV Data exchange portal (www.dx.courts.wa.gov) and should have these changes made in the next two to three weeks. Changes to the content pages include updates to the WSDL, and the SOAP and XML sample coding.

ISSUES:

	Issue	Resolution
1	Coordination with DIS for bringing on pilot courts. DIS has reported the RMS project will extend the on-boarding period for VRV Partners.	Revised dates for on-boarding: <u>Group 1-Target on-board date April 2011</u> • Issaquah Municipal Court • Kirkland Municipal Court • Lakewood Municipal court <u>Group 2-Target on-board date May 2011</u> • Fife Municipal Court • Tacoma Municipal Court • Lynnwood Municipal Court
2	The on-boarding schedule is experiencing another possible 1-2 month delay. We are working with DIS and the other E-TRIP partners to mitigate the risk and review the project commitments.	

PROGRAM TEAM COMPOSITION:

- 3 part-time AOC employees, 2.5 full-time contractors
- As needed AOC staff (testers, business analysts, data base administrators)
- As needed court users, city/county technical staff

PROJECT PLAN:

For more information on the VRV Data Exchange, please contact Michael Walsh at 360-705-5245 or michael.walsh@courts.wa.gov.